

Terms and Conditions

General Terms and Conditions of JS19Golf V.O.F., located in Rijen.
Registered with the Chamber of Commerce under number 95406581.

Welcome to JS19!

1. General

These terms and conditions outline the rules and regulations for placing an order on JS19's website or via email. By placing an order through our webshop at <https://js19golf.com> or via email at info@js19golf.com, you agree to these terms and conditions.

JS19 reserves the right to modify or supplement these terms and conditions at any time.

2. Privacy

Your personal data will be stored in JS19's customer database and will not be shared with third parties, ensuring your privacy is fully protected.

3. Copyright

All text and images on the JS19 website are protected by copyright. Reproducing, publishing, or using this material in any form without prior written consent from JS19 is strictly prohibited. Violations will be met with legal action.

4. Orders and Agreements

Orders can be placed through our website using the online ordering system. All information provided must be accurate and truthful. JS19 reserves the right to terminate the agreement if the provided information or conditions do not meet our requirements.

5. Prices and Payment

- All prices on the website are in euros (€), inclusive of VAT, and exclusive of shipping costs.
- JS19 is not liable for typographical errors on the website.
- Payments can be made through iDeal or credit card. Orders are processed once payment has been received.
- If payment is not received within five (5) days, a payment reminder will be sent. After the reminder, customers have three (3) additional days to complete the payment. Failure to pay within this timeframe will result in order cancellation.

6. Cancellation

Orders can be canceled by contacting us via email at info@js19golf.com.

7. Shipping and Delivery

- JS19 uses PostNL and DHL for domestic and international shipments. All shipments include a Track & Trace code.
- Shipping costs vary by carrier but start from €4.50. Orders exceeding €90.00 within the Netherlands and Belgium are eligible for free shipping.
- Orders are shipped within 5–7 business days after payment confirmation. A shipping confirmation will be sent via email once the order has been dispatched.
- All deliveries are subject to product availability. If an item is out of stock, JS19 will contact the customer directly.
- Discounted items are not eligible for refunds.

8. Trial Period / Right of Withdrawal

Under the Distance Selling Act (Article 7:5 of the Dutch Civil Code), consumers are entitled to return products within 30 business days of delivery without providing a reason.

- To initiate a return, you must notify JS19 via email within this 30-day period.
- Returned products must be in their original packaging, including any accessories and documentation, and in an undamaged, unused condition.
- If products are returned in a damaged or used state, the right of withdrawal becomes void.
- JS19 will refund the purchase price within 14 days of receiving the returned items, provided the conditions are met.
- Return shipping costs and risks are the responsibility of the customer. Ensure you retain proof of postage.

9. Cookies

Our website uses cookies to enhance your online experience. By accessing JS19, you consent to the use of essential cookies.

- Cookies are small text files stored on your device by a web server and are uniquely assigned to you.
- Cookies are used to operate our website, collect analytics, and support marketing efforts.
- While you may opt to accept or decline optional cookies, essential cookies required for website functionality will always be active. Accepting essential cookies also includes third-party cookies necessary for website operations.

If you have any further questions or concerns, please contact us at info@js19golf.com.